# Jehu Industries Cookies Policy

This Cookies Policy explains how Jehu Industries ("we", "us", or "our") uses cookies and similar technologies on our website. This policy is designed to comply with relevant data protection laws and regulations, including those applicable to medical device manufacturers such as ISO 13485:2016 (Medical Devices - Quality Management Systems - Requirements for Regulatory Purposes) and the South African Health Products Regulatory Authority (SAHPRA) guidelines.

### What are Cookies?

Cookies are small text files that are placed on your computer or mobile device when you visit a website. They are widely used to make websites work more efficiently, as well as to provide information to the owners of the site. Cookies can remember your preferences, track your browsing activities, and help provide a more personalized user experience.

### How We Use Cookies

Jehu Industries uses cookies for the following purposes:

- Essential Cookies: These cookies are strictly necessary for the operation of our website and to provide you with services you have requested, such as accessing secure areas of the site. Our use of these cookies aligns with the need for operational control and data integrity as per ISO 13485:2016, ensuring the reliable functioning of our online presence for medical device-related information.
- **Performance and Analytics Cookies:** These cookies collect information about how visitors use our website, such as which pages are visited most often and if they receive error messages. This data helps us improve the performance of our website and better understand user behavior. This information is aggregated and anonymous. Our use of these cookies supports our quality management system by allowing us to monitor and improve our website's effectiveness, aligning with continuous improvement principles under ISO 13485:2016.
- **Functionality Cookies:** These cookies allow our website to remember choices you make (such as your username, language, or the region you are in) and provide enhanced, more personal features.

 Marketing and Advertising Cookies: These cookies are used to deliver more relevant advertisements to you and your interests. They are also used to limit the number of times you see an advertisement and help measure the effectiveness of advertising campaigns.

## Types of Cookies We Use

- Session Cookies: These are temporary cookies that remain in the cookie file of your browser only until you leave our site.
- Persistent Cookies: These remain in the cookie file of your browser for a longer period, depending on the lifetime of the specific cookie or until you manually delete them. They are used for remembering your preferences or tracking your activities across multiple visits.

#### Your Cookie Choices

You have the right to decide whether to accept or reject cookies. You can exercise your cookie preferences by adjusting the settings in your web browser. Most web browsers allow you to control cookies through their settings preferences. However, if you choose to decline cookies, some features of our website may not function properly.

For more information on how to manage cookies in your browser, please refer to your browser's help documentation or visit external resources such as <a href="https://www.allaboutcookies.org">www.allaboutcookies.org</a>.

### SAHPRA and ISO 13485:2016 Compliance

Our use of cookies is considered in the context of our overall quality management system, as required by ISO 13485:2016. We ensure that data collected through cookies does not compromise the security, integrity, or traceability of information relevant to our medical devices or quality processes. While SAHPRA primarily focuses on the regulation of health products, our data handling practices, including cookie usage, are managed to uphold data privacy and security standards consistent with good regulatory practices.

## **Changes to Our Cookies Policy**

We may update this Cookies Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this policy periodically to stay informed about our use of cookies.

#### **Contact Us**

If you have any questions about our use of cookies or this Cookies Policy, please contact us at:

#### **Jehu Industries**

Address: 11, Paramount Park, 75 Siphosethu Rd, Mount Edgecombe, Durban,

4300

**Phone:** 031 537 8054

Website: <a href="https://www.jehuindustries.com/contact-us/">https://www.jehuindustries.com/contact-us/</a>

Email: info@jehuindustries.com



**Version No.** 1.0.0 2025